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Mickey Truck Bodies Sideloader Operations Manual



About This Manual

This manual is an important part of your equipment. It provides operation instructions and safety information to help you use and maintain your Mickey Truck Bodies unit and its features and options.

Please read this manual before using your equipment, to have for easy access on your computer or mobile device. If you sell your equipment, be sure to give this manual to the new owner. If you need a replacement copy, contact Mickey Truck Bodies Customer Service at 800-334-9061. You can also download a copy from www.mickeybody.com > Resource Center > Sideloader Operations Manual 2019. Click HERE.

The descriptions and specifications in this manual are subject to change. Mickey Truck Bodies reserves the right to improve equipment. Some product improvements may not be reflected in this version of publication. For the latest information on Mickey Truck Bodies equipment, contact your Mickey salesperson or Customer Service at 800-334-9061.

We will update these instructions as necessary to reflect changes in truck body/trailer design, materials, engineering and manufacturing. Features/parts/options on your Mickey bodies and trailers may vary from those shown in this manual. Since the general functionality and principles of these features/parts/options involved are basically similar, the manual may be used as a guide when performing the respective operations on your Mickey bodies and trailers equipment.

If you require any clarification on any of the content in this manual or require additional information, please contact Mickey Customer Service at 336-888-2218; customerservice@mickeybody.com

Thank you for buying a Mickey Truck Bodies vehicle.



Mickey Corporate Overview

About Mickey Truck Bodies

Mickey Truck Bodies is the premier manufacturer of state-of-the-art delivery equipment and specially-engineered vehicles sold in over 50 countries around the world. The innovative product line-up is prevalent in industries such as food & beverage, vending, battery, oil & natural gas, data storage, propane, medical & rescue, moving & storage, furniture.

Mickey Truck Bodies History

Mickey Truck Bodies was started as a blacksmith shop in High Point, NC in 1904. Today the company remains privately-owned and operated by the Mickey family, now in its 4th generation of ownership and leadership. Throughout its history, Mickey Truck Bodies has set the pace of change within its customer markets. Mickey designed and built the first all- aluminum trailer, which set a new industry standard for lightweight, maximum payload capacity and durability and marked a major turning point in the history of the beverage distribution industry.

Mickey Truck Bodies Today

Mickey operates a total of 500,000 square feet of manufacturing space among 6 separate locations (High Point and Thomasville, NC; Bloomington, IL; Ocala, FL; Freehold NJ; and Berwick, PA). There are 400-plus total Mickey employees at these locations.

Mickey Truck Bodies Leadership:

Dean Sink: Executive Chairman

Carl Mickey: Chairman

Matt Sink: CEO

Tom Arland: President

Martin Skurka: VP Operations



Mickey Truck Bodies Locations & Contact Information

Corporate Headquarters:

1305 Trinity Ave. · High Point, NC 27261 · 800-334-9061 · FAX 336-889-6712 www.mickeybody.com www.mickeyparts.com

Company-Owned Fleet Services Centers

Mid-Atlantic	Southeast	Midwest	Northeast
Thomasville, NC	Ocala, FL	Bloomington, IL	Freehold, NJ
336-888-2256	800-276-5891	800-791-6965	800-938-5181

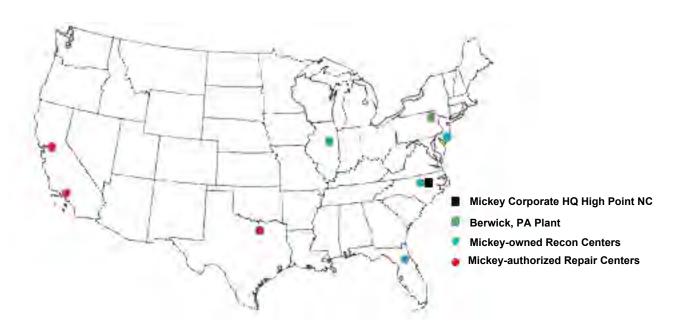
Authorized Repair Centers:

Transportation Services Mini Coach Inc. Dallas Trailer Repair 2447 5121 Hedge Ave. 5412 East Gage Ave., Bldg. #5 E. State Highway 356 Sacramento, CA 95826 Bell, CA 90201 Irving, TX 75060 916-737-5750 323-773-5775 972-579-9027

 PA Plant
 Customer Service:
 Parts Sales:
 Van Sales:

 Berwick, PA
 800-334-9061
 336-887-1282
 336-882-7565

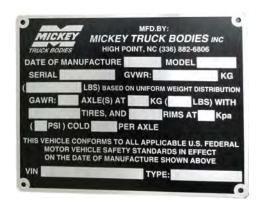
Berwick, PA 570-791-1057



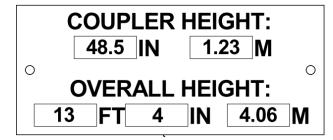


Unit Overview

Information Tags







21st Century Tag

Please note, the specified coupler height, as listed on the front bulkhead, determines the overall height of the trailer. The tow vehicle must have an unloaded fifth wheel height that does not exceed the listed coupler height value or overall height could be exceeded beyond specified or legal limits.

Intended Use Statement:

Mickey's Body and Trailer configurations are designed and manufactured to meet the delivery requirements of specific products, such as beverages, automotive batteries and propane tanks. It is important to use these bodies and trailers for their intended purposes.

Equipment Modification Statement:

It is the responsibility of the equipment owner to ensure that if any modifications are made to the original equipment that they are consistent with FMVSS and FMCSA regulations as well as be compatible with the capabilities of the chassis and not subject the completed vehicle system to any conditions that would change or adversely effect the intended operation of the truck, body or trailer.



Important Safety Notice

This vehicle has been certified to meet all Federal Motor Vehicle Safety Standards (FMVSS) in effect at the time of manufacture. It should be noted that the end user of this vehicle is responsible for ensuring that the vehicle meets all applicable federal, state and local laws, regulations and statutes, including those governing safety equipment and accessories. These rules, regulations and statutes should be reviewed carefully to assure compliance and it is the responsibility of the vehicle's owner to maintain the vehicle to assure continued compliance.

It is important to note that some warnings against the use of specific operating and service methods that can damage the unit, or render it unsafe are stated in the manual. These warnings are not exhaustive. Mickey Truck Bodies is not aware of all possible operating and service methods that could be performed on the equipment it manufactures, nor of the possible hazardous consequences of each method. Therefore, Mickey Truck Bodies does not take responsibility for any property damage, or injury, due to use of methods outside those that are recommended.

If you believe that your vehicle has a defect which could cause property damage, injury or death you should immediately inform Mickey Truck Bodies by way of following our warranty procedures located within this manual.

Entering & Exiting Body/Bays/Cab

Note: Please <u>always</u> follow the 3-Point Contact method when entering and exiting any Mickey Truck Bodies vehicle: 2 hands and 1 foot in contact with the vehicle at all times.





PRODUCT SAFETY DECALS & INFORMATION TAGS

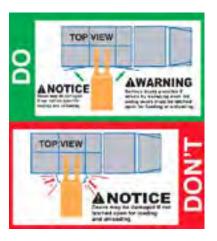
Your new Mickey Body is equipped with Caution Signs and Unit Designations in all appropriate places. Please become familiar with these tags. (If these tags are removed or become damaged, Mickey Truck Bodies will replace at no charge.) Also, when ordering replacement parts be sure to order the corresponding Caution Sign and Information Tag where necessary. Tags ARE NOT shown actual size.

AWARNIN

Possible loss of load and serious injury. Close and lock doors before moving vehicle.

ANOTICE Vehicle will be damaged if overloaded. See placards.

or caught by lowering endgate will cause serious injury. Stay away when lowering.





Vehicle must be maintained. Inspect and replace damaged and worn parts.

ANOTICE

Vehicle will be damaged if overloaded. See placards.

WARNING POSSIBLE BRAKE FAILURE Drain water from tank after each 12 hours of use.







WARNING

Possible serious injury. Vehicle must not be backed unless backup alarm sounds.

Loss of hand truck and possible serious Injury. Hand truck swing arm must be latched and padiocked prior to moving vehicle.

Floor will be damaged if

fork lift is used for loading and unloading.

AWARNING

alling load could cause serious injury if shell is overloaded. Maximum load is 50 pounds evenly distributed.

▲WARNING

Failing load could cause serious injury if shell is overloaded. Maximum load is 160 pounds evenly distributed.

AWARNING

is overloaded. Maximum load is 500 pounds evenly distributed.

▲WARNING

alling load could cause serious injury if shat is overloaded. Maximum load is 900 pounds evenly distributed.

AWARNING

alling load could cause serious injury if shelf is overloaded. Maximum load is 2200 pounds evenly distributed.

aring love could couse serious injury if shell is overloaded. Maximim load is 2500 pounds evenly distributed.

AWARNING
Falling tood could cause narrous injury if shelf
is overloaded. Maximum load is 2500 pounds evenly distributed.



PRODUCT SAFETY DECALS & INFORMATION TAGS





(OPTIONAL INFORMATION) Location: Below landing gear crank



Location: Inside cab door jam drivers side









TRUCK HEIGHT 10'0" TRUCK HEIGHT 10' 6"

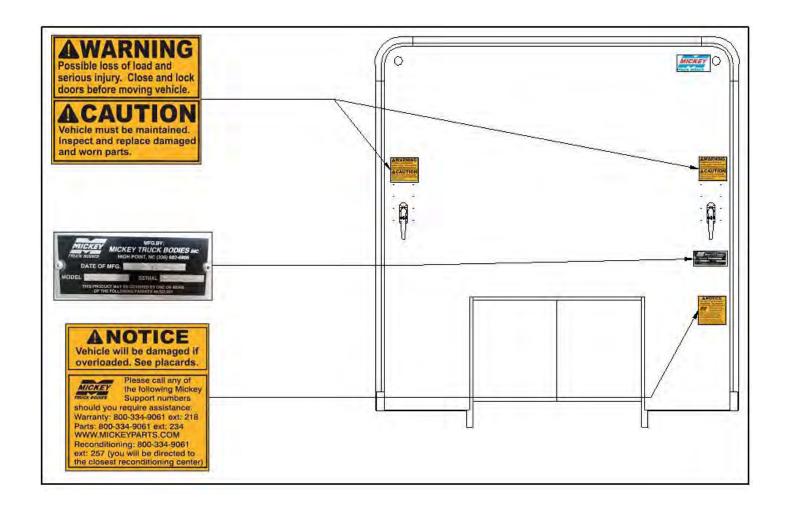
ACAUTION

Stow door strap when door is closed.
Damage to strap may cause injury.

TRUCK HEIGHT 11'0" TRUCK HEIGHT 11'6" TRUCK HEIGHT 12'0" TRUCK HEIGHT 12'6"

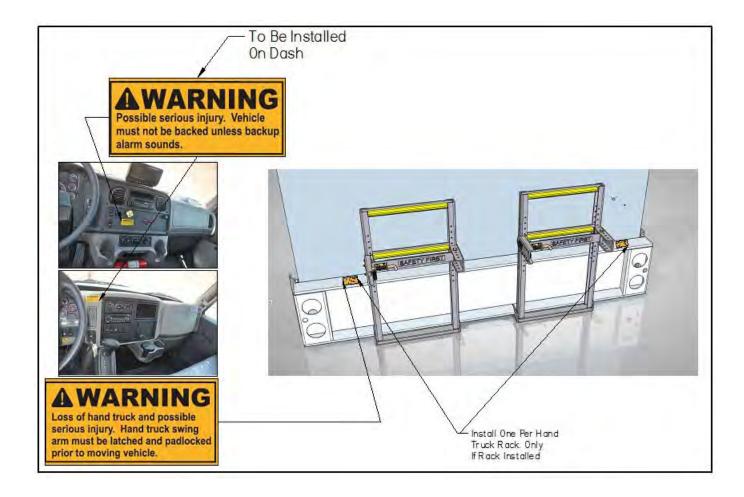


PRODUCT SAFETY DECALS & INFORMATION TAGS Location on Body



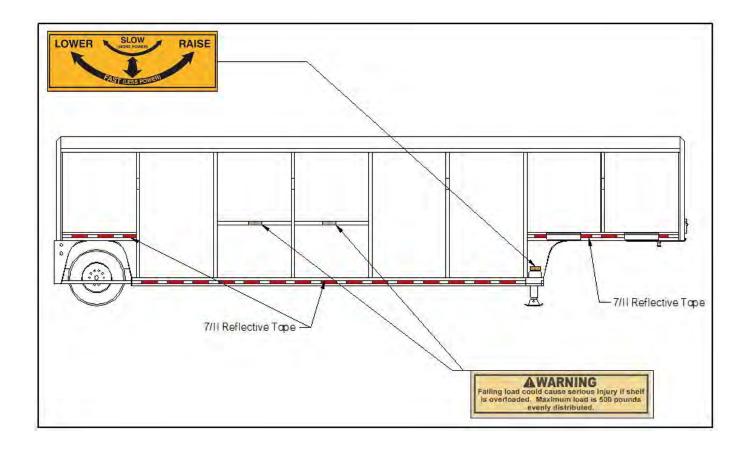


PRODUCT SAFETY DECALS & INFORMATION TAGS Location on Body



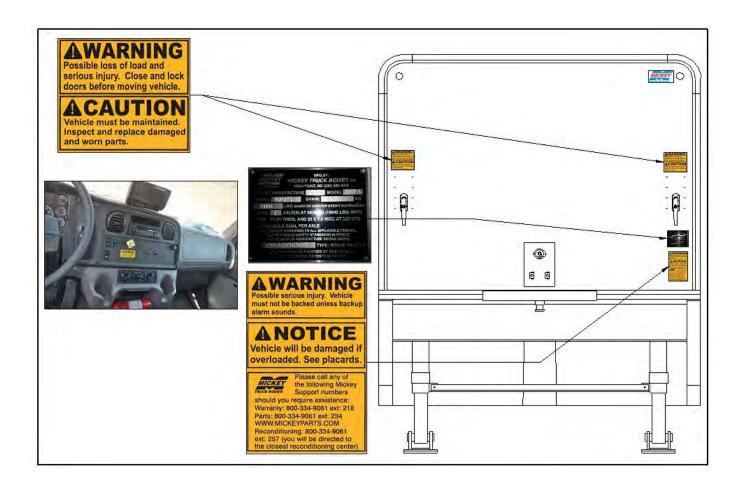


PRODUCT SAFETY DECALS & INFORMATION TAGS Location on Trailer



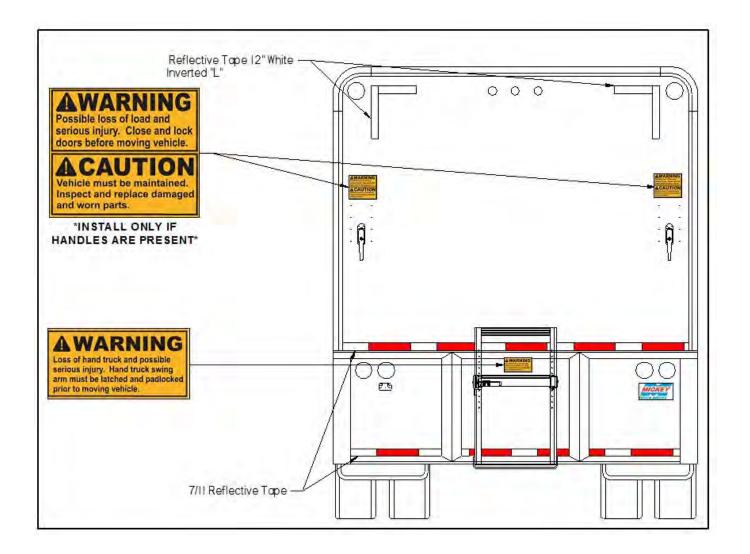


PRODUCT SAFETY DECALS & INFORMATION TAGS Location on Trailer





PRODUCT SAFETY DECALS & INFORMATION TAGS Location on Trailer





Body & Trailer Unit Types

Body Configurations:

- Standard
- Mini
- End Loader
- Thermal

Trailer Configurations:

- Standard
- Extended King Pin
- End Loader
- Thermal
- Gooseneck
- 21st Century



Standard Trailer w/ extended king pin







Standard Body









Thermal Trailer

Weight Distribution Suggestions for Proper Loading:

- Body or Trailer needs to be loaded and unloaded evenly.
- Uneven loading can lead to making the vehicle unstable during operation.
- The body needs to be loaded so that the main weight of load is as forward as
- Loading needs to be distributed so that front and rear axles are not overloaded.
- If you have unique loading requirements, please ask for a specific weight distribution.
- Load product from front to rear of the body.
- Load Roadside and Curbside evenly.
- Secure all product according to DOT regulations.
- Secure any equipment being stored inside the body.
- Verify all doors are closed and secured properly.



Weight Distributions by Axle For Chassis Mounted Bodies:

- Front Axle 20 40%
- Rear Axle 60 80%

Please follow chassis manufacturer recommendations.

Weight Distributions by Axle For Trailers

- Load distribution needs to be such that the load is centered in the trailer from front to back and side to side.
- King Pin Not to Exceed rear axle rating for the tractor.
- Trailer Axles Not to exceed axle rating for trailer.

Proper Loading of Standard Sideload Bodies

- The product being placed in the body needs to be distributed evenly from front to rear.
- The product also needs to be distributed evenly across the body so that the Roadside load is equal to Curbside load.
- Failure to distribute the load evenly across the body can lead to making the vehicle unstable under operation.
- The load needs to be distributed as forward as possible without overloading the front axle. This ensures that the vehicle will be stable under operation.
- Secure the load according to the standards required for the type of product being hauled.
- If the body has addition methods available to secure product like keg bars or E-track please use those features when necessary.
- Load product as deep as possible into each bay so that it doesn't interfere with the door and this also allows for the load to be secured properly for transit.
- Refrain from subjecting the body to any abuse from vehicles loading product into the body so that it can operate properly. Failure to do so my cause components of the body to fail prematurely.



Proper Loading of Trailers

- The product being placed in the trailer needs to be distributed evenly from front to rear.
- The product also needs to be distributed evenly across the trailer so that the Roadside load is equal to Curbside load.
- Failure to distribute the load evenly across the trailer can lead to making the vehicle unstable under operation.
- The load needs to be distributed as forward as possible without overloading the rear axle or axles of the tractor. This ensures that the vehicle will be stable under operation.
- If the body has addition methods available to secure product like keg bars or E-track please use those features when necessary.
- Load product as deep as possible into each bay so that it doesn't interfere with the door and this also allows for the load to be secured properly for transit.
- Refrain from subjecting the trailer to any abuse from vehicles loading product into the trailer so that it can operate properly. Failure to do so my cause components of the trailer to fail prematurely.

For End-Loaders

- Secure any pieces of equipment being transported inside the body so that it doesn't damage the body, the doors, or product while the vehicle is in motion.
- Do not place product only in the rear of the body as this could cause the vehicle to be unstable during operation.



Weight Distribution Guidelines For Bodies

- The combination of payload, chassis, and body should never exceed the GVWR of the vehicle.
- The product should never be loaded in a way that causes the vehicle to exceed the axle weight rating of either the front or rear axles.
- The typical weight distribution for a body mounted to a chassis is 30% to 40% of GVWR on the front axle and 60% to 70% on the rear axle.
- For the axle ratings please review your chassis information.
- Please review the chassis information for optimal weight distribution for your type of chassis.
- Please follow all laws and regulations when determining the proper weight distribution for your vehicle.

Weight Distribution Guidelines For Trailers

- The combination of tractor, trailer and payload, should never exceed the GVWR of the overall vehicle.
- The product should never be loaded in a way that causes the vehicle to exceed the axle weight ratings of either the tractor or the trailer.
- The weight distribution for a trailer should take into consideration fifth wheel placement and the axle location on the trailer. The load should be distributed between the tractor and trailer in such away so as not to compromise the safety and stability of the vehicle.
- Please review the tractor information for optimal weight distribution for your type of tractor and how to adjust and settings that effect load distribution and vehicle dynamics.
- Please follow all laws and regulations when determining the proper weight distribution for your vehicle.



PRE-OPERATION CHECKS Your pre-operation check should meet the requirements of DOT regulations.

- Check lights for proper operation.
- Check brakes for proper operation.
- Check all door locks before operating the unit by pulling the doors down, engaging the locks and then trying to roll up the doors. If the doors move up even slightly, you may need to adjust the locking system.
- Conduct a visual inspection of the body/chassis points of attachment on a regular basis. These points occur in the front of the unit directly behind the cab (spring mounts), and before and after the wheel wells (rigid mounts). If you notice any "abnormal" connections, consult the manual provided by your chassis supplier and/or contact Mickey Custom-er Service at 800-334-9061.
- Inspect pull-out steps for damage and fractures. Be sure that the tread surface is clean. Always return step to the stored position prior to operation of vehicle to avoid damage. (Photo right)
- Make sure the bar steps are not pushed against the tire, causing friction damage. Be sure that the attaching pin and bracket are in tact and have not been damaged. On a spring-type step, be sure that the spring can be compressed and is able to move freely. (Photo below)
- Inspect hand truck racks for damage and proper attachment to the bumper.
- Ensure all working parts are free moving and allow for proper securing of hand cart. MTB-



provided pad lock is required to be in place and locked when hand truck rack swing arm is closed.

- Any new racking systems installed on an existing vehicle must include the proper warning decal.
- For ease of operation, the spring-loaded locking pins on the bay shelves should be lubricated with Liqui Fix or a similar lubricant.
- •Check that all grab handles have not been dislodged or damaged during loading and unloading of product. If they have been damaged, they must be replaced.

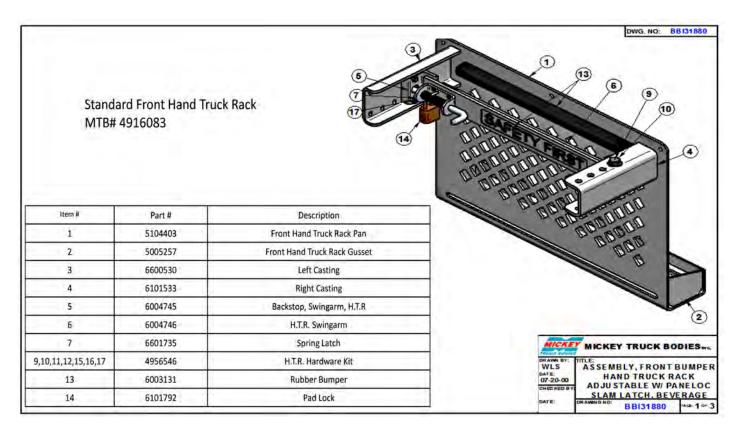


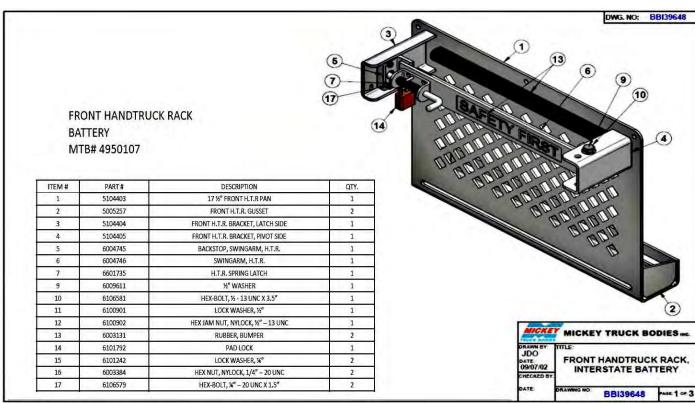
Front Hand Truck Rack



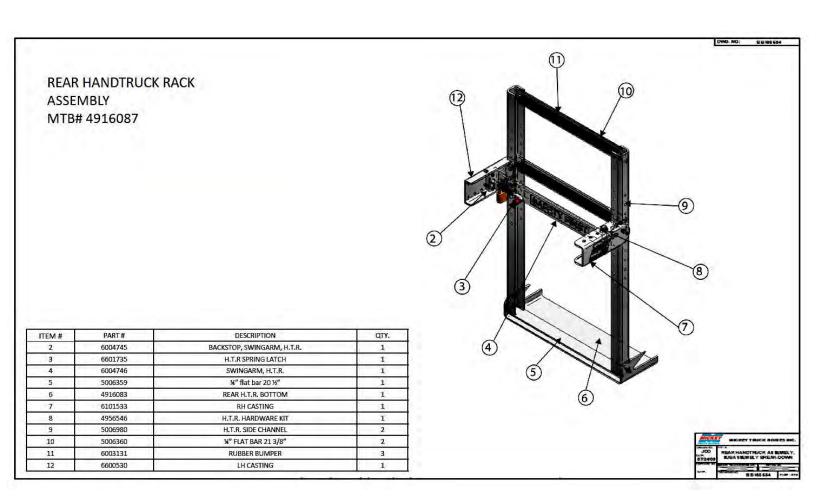
Rear Hand Truck Rack



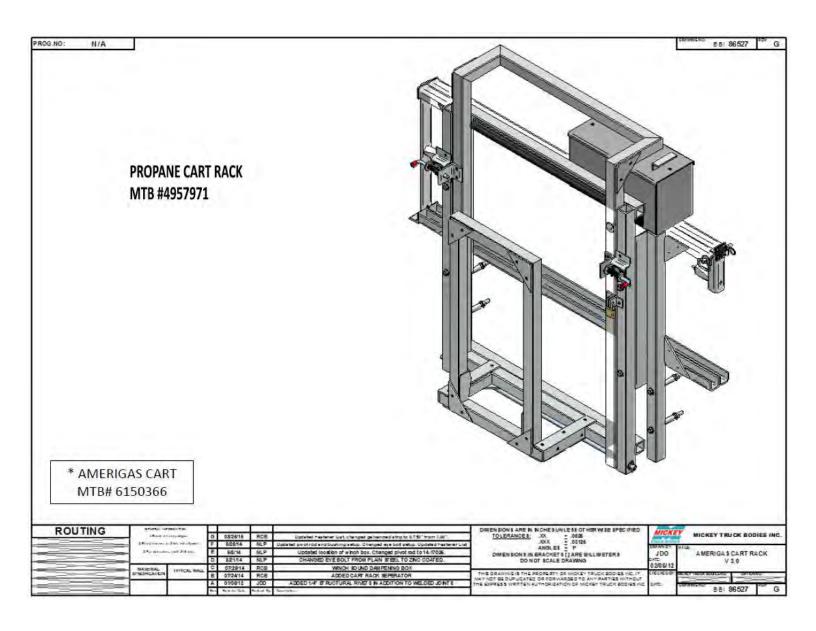




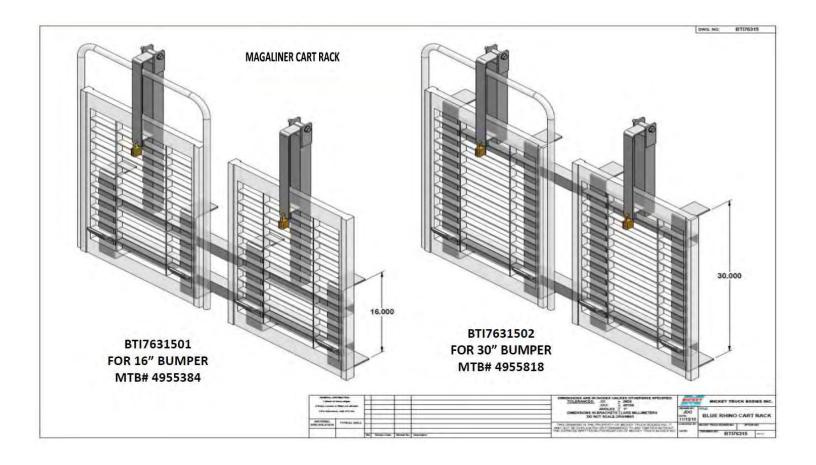




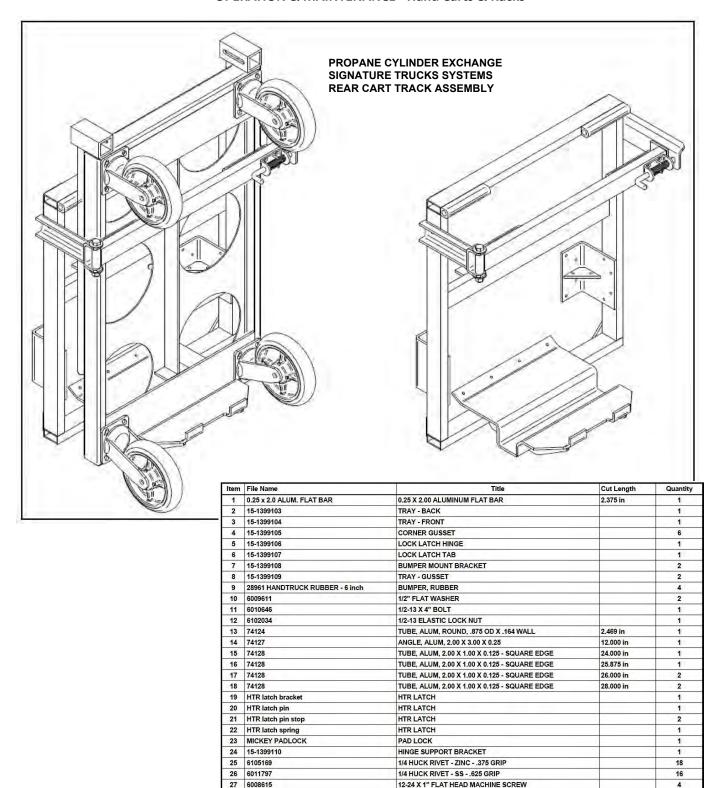












4

#12 FLAT WASHER 12-24 ELASTIC LOCK NUT

28 6101242

29 6100901



Your Mickey unit was designed for easy maintenance and repair when necessary. Most of the parts for these units are door or door locking systems.

OPERATION:

- Never operate your vehicle with the doors in an unlocked position. Failure to comply with this requirement may result in product falling out of the vehicle during operation.
- The door strap should always be stored inside the body during vehicle operation in order to prevent damage to the door strap.
- Operate the vehicle with the doors in the closed and locked positions. The vehicle should not be used if the doors are not closed and locked properly.
- Keep door tracks clean from dirt and debris for ease of operation.
- Be sure to secure load to avoid damage to door panels.
- Keep hands clear of all "pinch" points.





MAINTENANCE:

Should lubrication be required, it is strongly recommended that only a dry, high vis-cosity silicon lubricant—such as Liqui Fix—be used. Liqui Fix creates a long-lasting, clear, odorless corrosion-resistant barrier. Safe for all metals, plastics and today's synthetics fabrics and materials. Non-Toxic. Liqui Fix is available from the Mickey Parts Department at 800-334-9061 or online.

https://www.mickeyparts.com/catalogsearch/result/?q=+LIQUI+FIX



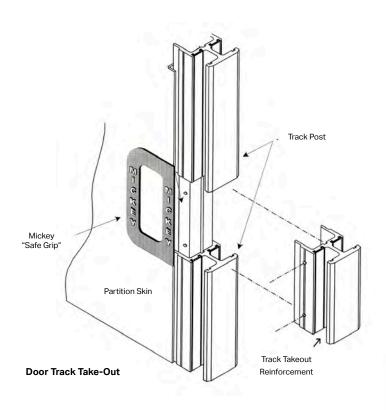
Roll-Up Doors

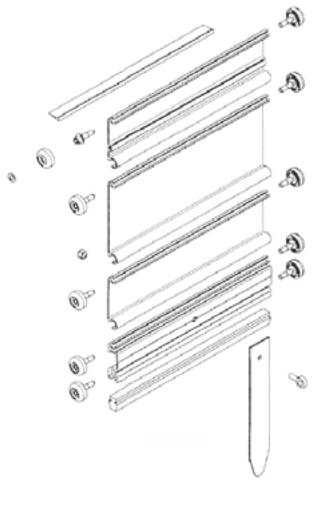
The roll-up doors in your Mickey body are made up of many individual extruded aluminum door panels, or slats. The doors consist of a handle panel, intermediate (flat) panels (3" wide, and 5" wide), and a top panel. This system makes it easy to replace a damaged door panel without the expense of replacing an entire door. Specially-designed "drive-in" style door rollers maintain the alignment of the door panels and allow for easy opening and closing of the roll-up door. These rollers assure that the decals on your body remain straight and attractive while the unit is in operation.



Door Panel Replacement

Remove the track "take-out" section of the exteri-or track post, raise the door and bring it back out through the "take-out" section. (A Torx #3 drive is required to remove the 4 screws from the track take-out section.) With a hammer, tap out the rollers connecting the panels, slide the extruded panels apart, put the new panel in place and tap the rollers back into the connected panels. (Be careful not to scratch or damage the door while it is outside of the body.)







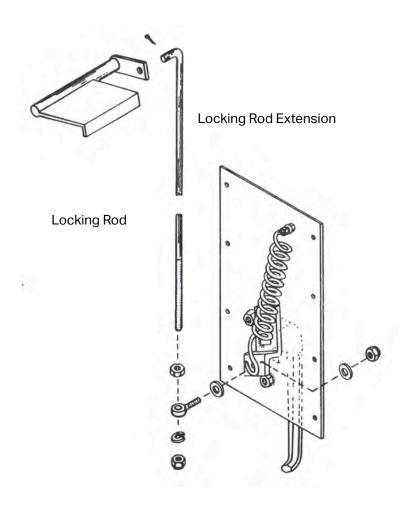


Locks

Mickey's unique all-weather Door Loc is recognized as the industry's best locking system. The ad-justable locking flap runs the entire length of the body and remains in full contact with the doors. It eliminates door scratching and vibration, thereby reducing door and track wear.

Door Lock System Adjustment

To adjust the tightness of your door lock system, remove the inspection plate on the inside of the door behind the lock handle, exposing the locking rod, locking rod extension, spring and nuts. Loos-en the top nut, tighten the bottom nut, move the bar down until the desired tightness is achieved and then tighten the top nut.

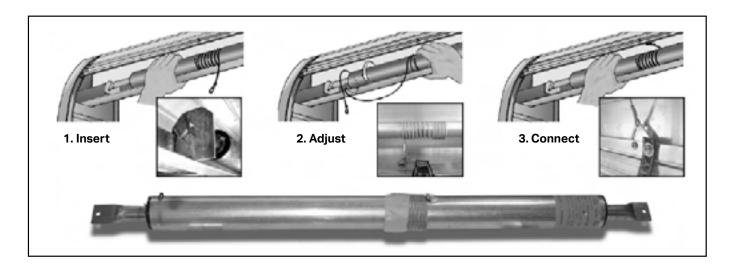




Door Operator (counter-balance) Adjustment

If you notice your doors are becoming "heavy" during the opening operation, you can easily adjust the Door Operator System. Raise the door and hold it in place with a clamp or a pair of vice grips. (Put a piece of cardboard between the clamp and the unit to avoid scratching the paint.) Disconnect the "Quick Link" hook from the bottom of the door, pull down the cable to "load" or tighten the spring inside the counter-balance, then wrap the cable around the tube and connect the "Quick Link" hook back to the bottom of the door. Test the door operation and repeat the above instructions for further adjustments.

The counter-balance is shipped from the factory with preloaded spring tension. No more than 4 additional turns should be added to increase spring tension. It is recommended to tighten the "Quick Link" one-quarter turn with an open-ended wrench. Please do not over tighten as it may degrade the performance of the part. CAUTION: The counter-balance is under tension from the winding. Please use safety glasses when adjusting.





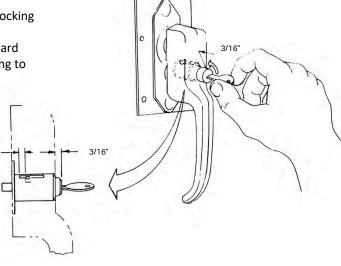


Lock Cylinder Replacement

To remove cylinder:

1. Push in lock cylinder until 3/16" of cylinder is showing outside locking handle.

2. While holding the cylinder at this 3/16" position, turn the key hard to the left (counter-clockwise). Cylinder should snap allowing spring to push cylinder out into hand.



To install cylinder:

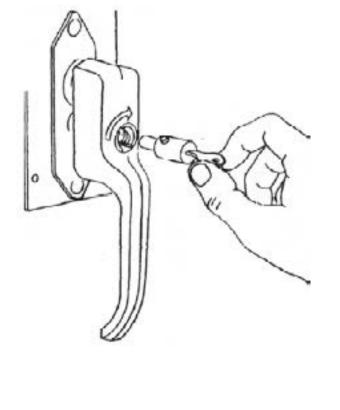
- 1. Be sure that the spring is in position inside cylinder barrel.
- 2. With cylinder turned to the extreme right (clock-wise), align lobe on cylinder with smaller slot in cylin-der barrel.
- 3. Push cylinder into barrel until 3/16" shows outside barrel.
- 4. While holding this 3/16" position, turn key hard to the right (clockwise). Cylinder should snap to the right, locking into position.





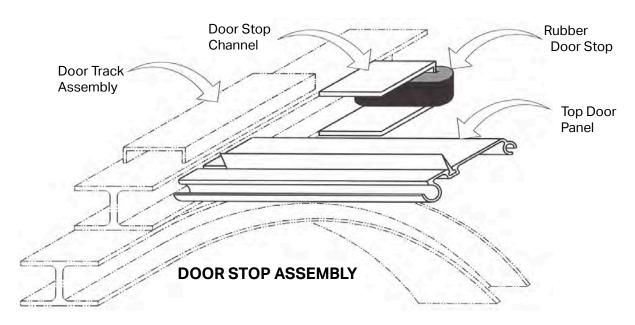


Pad Lock
DRIVER SIDE
PASSENGER SIDE





OPERATION & MAINTENANCE - DOORS



TRACK LINER & WEATHER SEAL INSTALLATION

OPERATION:

- 1. Liner and weather seal also fits corner posts.
- 2. Track liner snaps into post. Stake liner in place at the top of the post.

MAINTENANCE:

Keep door tracks clean from dirt and debris, which can inhibit the door's prop-er operation and cause premature door roller wear.



3-SIDED TRACK LINER (2013 - CURRENT)

Sizes: 87.50"

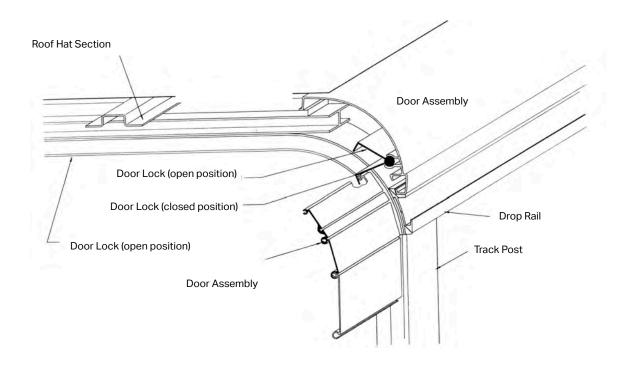
67.30 E6 E0

56.50"

81.50" 120.50"

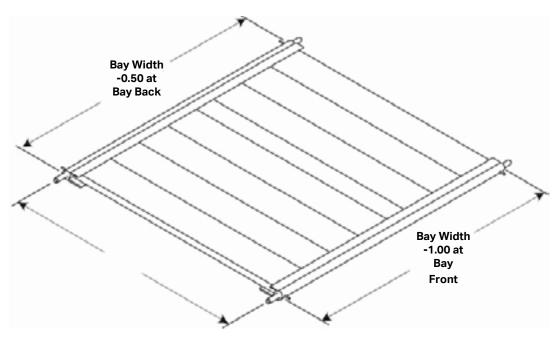


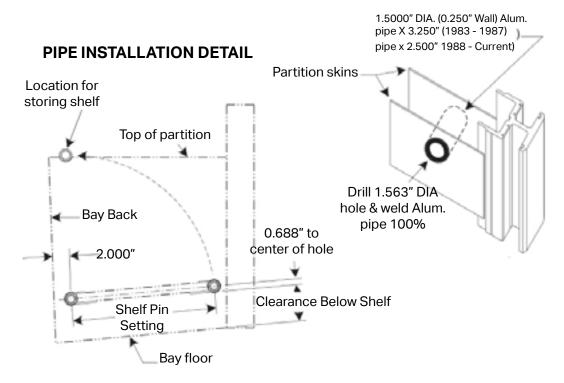
OPERATION & MAINTENANCE - ROOF





OPERATION & MAINTENANCE - SHELVING





Operation:

- 1. Determine the clearance required below shelf, add 1.5" for pin location and measure up from the floor.
- 2. Install aluminum pipe, as shown so that the shelf is parallel to the floor
- 3. Keep hands clear of all "pinch" points.



OPERATION & MAINTENANCE - INTERIOR/EXTERIOR BODY CARE

Your new Mickey sideloader has been built with the finest engineering and design capabilities, materials and work-manship. With the proper care, it should provide you with the best possible means of delivering your product to your customers for years to come. By properly maintaining your vehicle, you also preserve its appearance and appeal as a full-color "rolling billboard" for promoting your brands.

MAINTENANCE

Interior of the unit

Once a week the unit should be emptied and the interior should be thoroughly washed out with clean water, with par-ticular attention paid to the bottom back of the bays where dirt and trash can accumulate. Dirt will absorb liquids, which could create odors and other problems. Mickey units are designed with bay "drain holes, which should also be kept clean and free from accumulated dirt and trash.

The special polyethylene bay-back liners (right) are designed to protect product from discoloration and abrasion. These liners should be kept clean and checked routinely for rips and tears to ensure delivery of the most desirable product possible.

During the weekly washing procedure, look carefully for any structural cracks in all of the obvious connections—between walls and floors; walls and ceilings; at weld points; etc. If you find a crack, contact the Mickey Customer Service Department at 800-334-9061.

Check door for proper operation. If door moves, or "shimmies," in or out during roll-up or roll-down, check door rollers for excessive and/or im-proper wear. Also check for track liner damage. When checking for door roller wear, remember that the roller wears out from the inside at the point where the roller connects to the shaft, or axle pin.



Exterior of the unit

Frequent washings of the Tuck Body or Trailer are required to remove contaminants that can stain and oxidize and accelerate corrosion. It is especially important to wash the vehicle regularly during the winter months. Wash the vehicle as soon as possible after contact with road salt. Waxing offers added protection, but allow at least 60 days after date of manufacture for initial application.

- Do not use any solution that can damage the paint.
- Most chemicals require dilution.
- Any vehicle is subject to deterioration from industrial fumes, ice, snow, corrosive road salt, etc., to name just a few causes. Regular and correct care will contribute to maintaining the beauty and the value of your vehicle.



OPERATION & MAINTENANCE - INTERIOR/EXTERIOR BODY CARE (continued)

1st 90 Days:

- Do not wax or polish the vehicle this will allow the finish to dry and harden completely.
- Do not use silicone containing waxes or polishes either.

General rules for winter maintenance

- INCREASE the frequency of washing your equipment: Traveling highways treated for winter weather can leave residue on your equipment that is very harmful. Make sure to take your truck through a wash station at least once a week to clean off harmful residue, and be sure to clean the bottom of your truck as well.
- NEVER scrape off ice or snow: Ice scrapers or extremely coarse brushes can scratch and chip the finish of your equipment. Use caution when removing ice or snow from coated areas of the equipment.

Decals

In general, once your decals have been properly installed by a professional decal installer, they will hold up against harsh weather conditions. However, in order to keep the decals adhered properly and the color imprints vivid, take these steps:

Immediately following an ice and/or snow storm and whenever practical, wash the vehicles to remove all the chemicals associated with clearing the streets and highways that collect on the unit. Do not allow the vehicles to sit long periods of time with ice, snow and road chemicals on them without washing them. This is true particularly for units with full wraps.

Do not use heat to remove ice and/or snow from the decaled areas of the unit. This could damage the decals underneath. Scrap ice and/or snow only from the glass surfaces on the unit.

The vinyl and laminate used to print and fabricate the decals applied on Mickey bodies and trailers are manufactured to withstand the elements, including hot and cold temperatures and severe winter weather. Overall, it just takes common sense and a customer's pride in maintaining a good-looking fleet in winter conditions to insure the decals continue to perform and visually display the brand/message on each unit for a long time.

Paint Touch Up

Small areas that become scratched from time to time in normal service can be easily touched up with a small paint brush to help keep your unit looking new. The standard paint colors are available from Mickey's Parts Department at 800-334-9061. With your new all-aluminum body or trailer, rust is not a problem!

Repair paint chips immediately.



OPERATION & MAINTENANCE - WIRING

Mickey Truck Bodies utilizes pre-engineered truck harnesses for all D.O.T. lights in accordance with chassis OEM specs. (Based on additional purchased lighting or other options requiring electrical power or switching capabilities there maybe additional circuitry provided unique to that specific truck.) Wiring routed by MTB is not exposed to weather, road abuse, product, equipment or other elements that could cause damage. However, the wiring is readily accessible for routine maintenance, repair or replacement.

Our wiring complies with all DOT 108 regulations.

MAINTENANCE

Mickey uses a modular harness system to protect the wiring in its bodies and trailers. There is a main, front and rear harness that can be easily unplugged and connected to a test lead to help locate, identify and analyze any electrical problems. The harness system runs on top of the "A" frame in both bodies and trailers. For testing, there is a "quick disconnect" main plug which connects the rear and main harnesses that can be used to check the main power supply from the tractor or the chassis.

All plug adapters are molded weather-proof connectors. We use sealed modular lights for safety and durability.

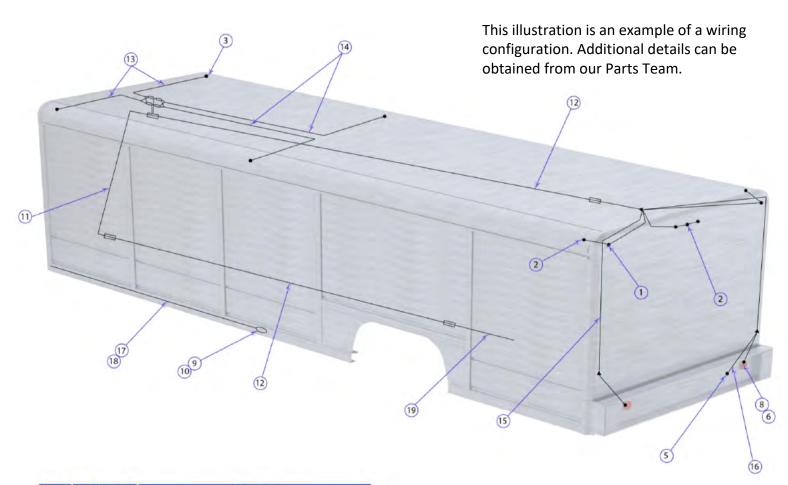
Conspicuity tape is required on all trailers, and must cover at least 50% of the length of the trailer. It cannot be higher than 50 inches or lower than 15 inches. Mickey bodies and trailers fully comply with these requirements.

The Mickey main rub rails are designed to receive standard width conspicuity tape, which is available from Mickey Truck Bodies Parts Department. The tape must be inspected routinely and replaced as necessary.

Diagrams on following pages



OPERATION & MAINTENANCE - WIRING (Body)

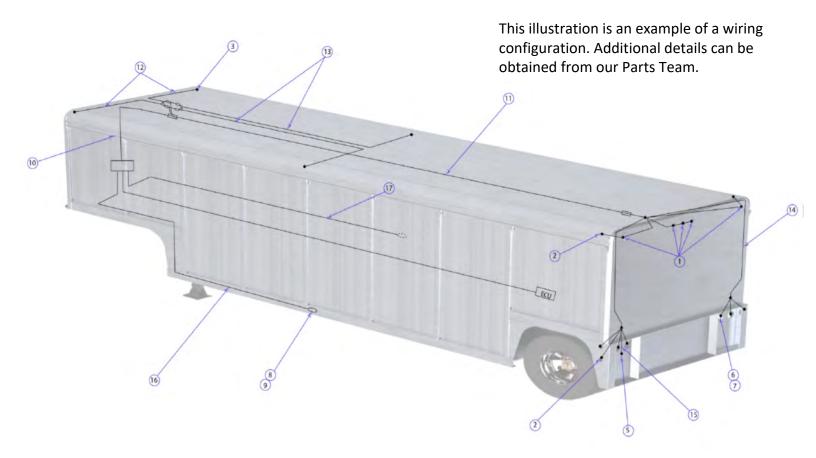


Item#	MTB Part #	Description
1	6601696	4" Round LED STT
2	6600540	2-WIRE RED 3/4" MARKER W/GROMMET
3	6600089	2-WIRE AMBER 3/4" MARKER W/GROMMET
4		
5	6601719	LICENSE LAMP W/BRACKET
6	6601698	GROMMET 4"
8	6107850	4" ROUND SUPER 44 STT W/BU.
9	6601699	OVAL AMBER TURN/MARKER
10	6601700	OVAL GROMMET
11	6601701	JUMPER HARNESS W/RECEPTABLE
12	6601702	7 CONDUCTOR JUMPER - 60"
12	6601703	7 CONDUCTOR JUMPER - 120"
12	6601704	7 CONDUCTOR JUMPER - 240"
12	6601705	7 CONDUCTOR JUMPER - 340"
12	6601706	7 CONDUCTOR JUMPER - 360"
12	6601707	7 CONDUCTOR JUMPER -420"
12	6601708	7 CONDUCTOR JUMPER - 480"
13	6601709	MARKER/CLEAR JUMPER W/RECEPTACLE 72"
14	6601710	MARKER/CLEAR JUMPER W/RECEPTACLE 276"
14	6601711	MARKER/CLEAR JUMPER W/RECEPTACLE 300"
14	6601712	MARKER/CLEAR JUMPER W/RECEPTACLE 360"

Item#	MTB Part #	Description
15	6601713	REAR BULKHEAD HARNESS < 88" HIGH
16	6601714	MARKER/CLEAR JUMPER W/RECEPTACLE
17	6601860	HARNESS-SS, LH LED T/T-300"
17	6601861	HARNESS SS, LH LED T/T-372"
18	6601717	TURN/TAIL HARNESS - RIGHT 300"
18	6601718	TURN/TAIL HARNESS - RIGHT 372"
19	6601720	ADAPTOR - DODGE
19	6105418	CHASSIS ADAPTER FORD
19	6601685	ADAPTOR – FREIGHTLINER
19	6601470	ADAPTOR - HINO
19	6601457	ADAPTOR – ISUZU
19	6601721	ADAPTOR- KENWORTH
19	6601722	ADAPTOR – MITSUBISHI
19	6601262	ADAPTOR-INTERNATIONAL
19	6601723	ADAPTOR – UNIVERSAL



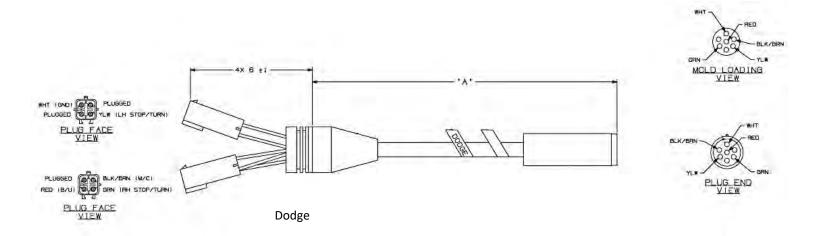
OPERATION & MAINTENANCE - WIRING (Trailer)

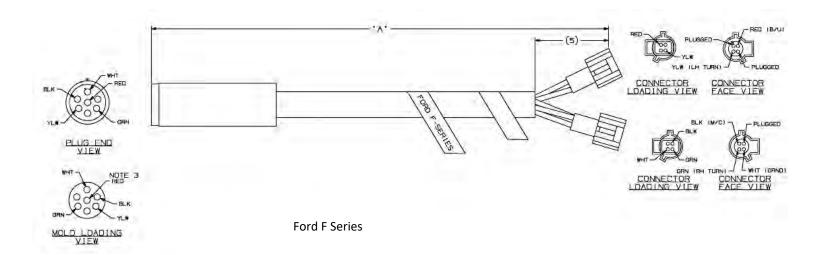


Item#	MTB Part #	Description		
1	6601696	4" Round LED STT		
2	6600540	2-WIRE RED 3/4" MARKER W/GROMMET		
3	6600089	2-WIRE AMBER 3/4" MARKER W/GROMMET		
4				
5	6601719	LICENSE LAMP W/BRACKET		
6	6601696	STOP,TURN.TAIL LAMP 4"		
7	6601698	GROMMET 4"		
8	6601699	OVAL AMBER TURN/MARKER		
9	6601700	OVAL GROMMET		
10	6601728	MAIN 7 COND. HARNESS W/RECEPTACLES		
11	6601702	7 CONDUCTOR JUMPER - 60"		
11	6601703	7 CONDUCTOR JUMPER - 120"		
11	6601704	7 CONDUCTOR JUMPER - 240"		
11	6601705	7 CONDUCTOR JUMPER - 340"		
11	6601706	7 CONDUCTOR JUMPER - 360"		
11	6601707	7 CONDUCTOR JUMPER -420"		
11	6601708	7 CONDUCTOR JUMPER - 480"		

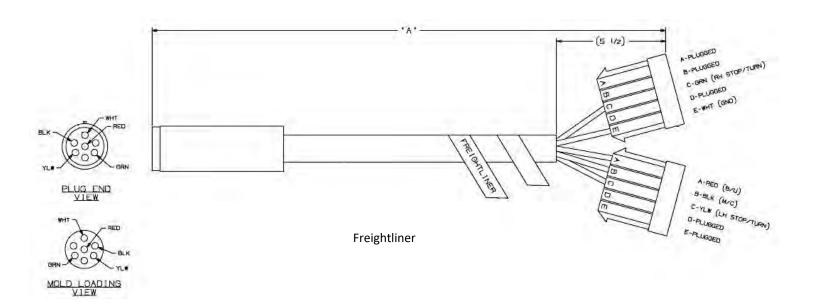
tem#	MTB Part #	Description			
12	6601729	MARKER/CLEAR JUMPER W/RECEPTACLE 72"			
13	6601710	MARKER/CLEAR JUMPER W/RECEPTACLE 276"			
13	6601711	MARKER/CLEAR JUMPER W/RECEPTACLE 300"			
13	6601712	MARKER/CLEAR JUMPER W/RECEPTACLE 360"			
14	6601730	REAR SILL HARNESS-LESS OR EQUAL TO 88"H			
15	6601714	MARKER/CLEAR JUMPER W/RECEPTACLE			
16	6601860	HARNESS-SS, LH LED T/T-300"			
16	6601861	HARNESS SS, LH LED T/T-372"			
17	6601717	TURN/TAIL HARNESS - RIGHT 300"			
17	6601718	TURN/TAIL HARNESS - RIGHT 372"			

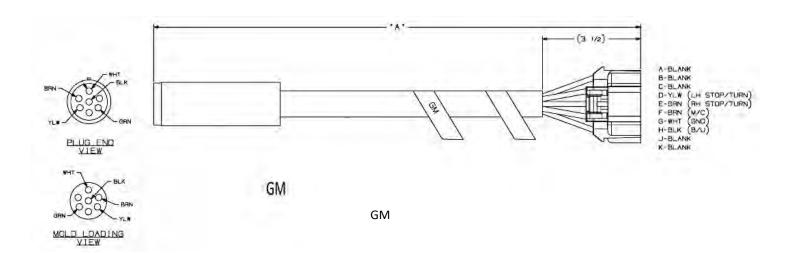




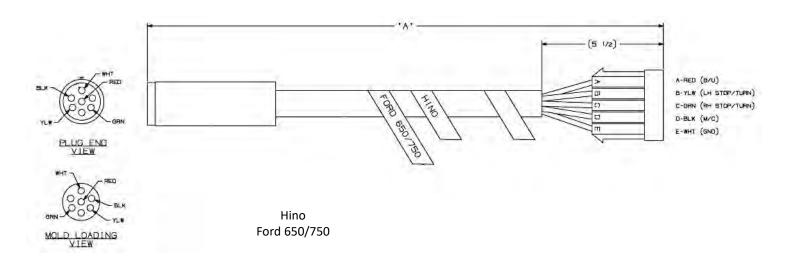


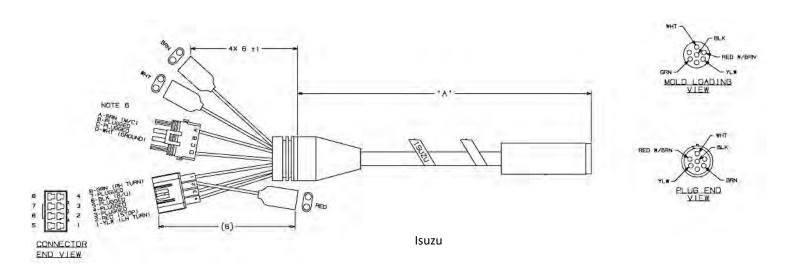




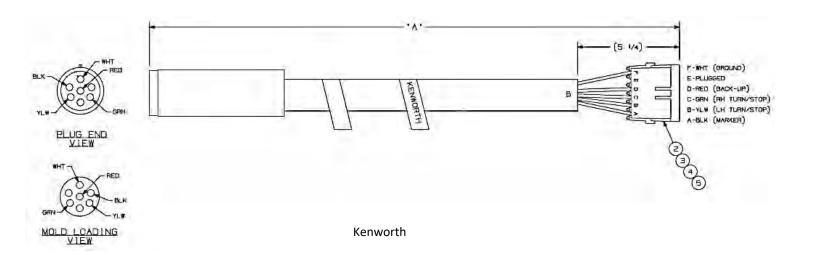


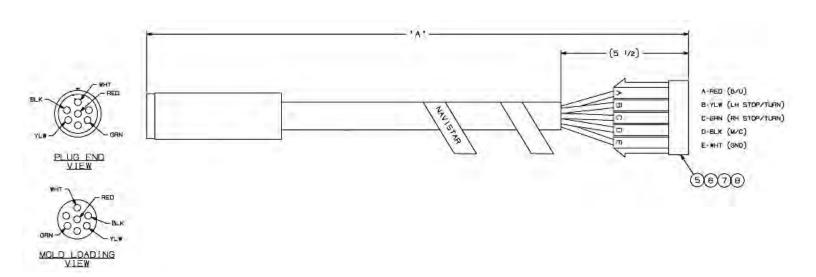






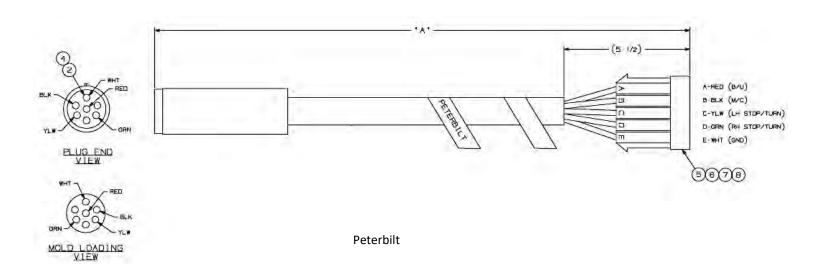


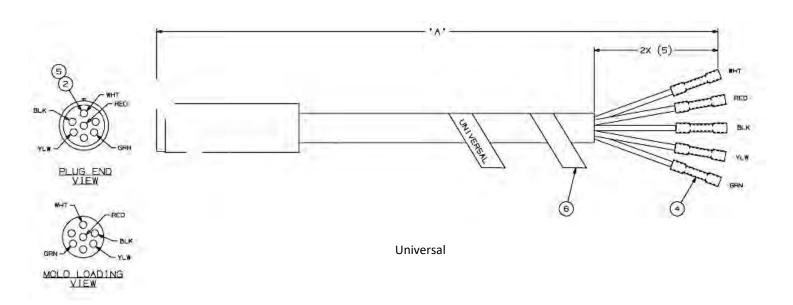




Navistar









OPERATION & MAINTENANCE - RUNNING GEAR & SUSPENSION

Upper Coupler (King Pin Plate)

MAINTENANCE:

The Upper Coupler must be disconnected from the tractor, steam-cleaned and visually inspected every 30 days for cracks and wear. It must be lubricated — preferably with a lithium-based grease — and reconnected.

Various "slick" plates — or permanently-lubricated plates — are available, and work well. However, the unit must still be disconnected and inspected for wear, and the 5th wheel "jaws" lubricated.

Check the adjustment of the 5th wheel "jaws" regularly for proper closure to protect against accelerated and excessive king pin wear. Follow OEM specifications.

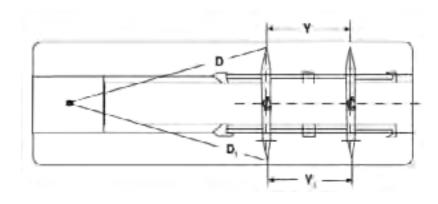
Landing Gear MAINTENANCE

Landing Gear must be completely cycled, under load, on a weekly basis to avoid rust and maintain proper operation. It must also be lubricated through the zerk fittings, which are provided. Inspect for damage, and check the mounting bolts for tightness.

Suspension

MAINTENANCE Axle alignment must be checked every 30 to 60 days because improper alignment will cause excessive tire wear. Your Mickey Trailer is delivered pre-inspected for axle alignment and is covered for 90 days. The U-bolts should be re-torqued — the torque requirements are on a decal located on the front of your Mickey trailer bulkhead. U-Bolt nuts should be tightened with a properly calibrated torque wrench to 275 to 300 foot pounds of torque.

Prior to alignment, make certain the suspension is free and loose and has not been placed in a bind due to sharp turns or unusual maneuvers. Alignment can be accomplished manually in the following manner: Measure the distance from the king pin to the center line of the spindles on the front axle. (It is recommended that spindle extensions be used.) As noted in the sketch below, dimensions D and D1 must be equal. Alignment can be accomplished by loosening the torque arm clamp screws on both ends of the adjustable torque arm and turning the adjustment screw. After alignment has been accomplished on the front axle, tighten the 1/2" torque arm clamp bolts 45 - 55 foot pounds of torque in order to lock the alignment on the front axle. (Continued on next page)





OPERATION & MAINTENANCE - RUNNING GEAR & SUSPENSION

Mickey Truck Bodies primarily uses two (2) different types of suspension assemblies - Hendrickson and SAF Holland. Please consult their respective web sites for details regarding the operations and maintenance procedures for your specific assembly.

http://www.safholland.us/us/en/ https://www.hendrickson-intl.com







OPERATION & MAINTENANCE - RUNNING GEAR & SUSPENSION

Suspension Tune-up

Properly functioning shock absorbers can help reduce the wear of more expensive suspension components and assist in the reduction of tire wear and vibration damage to the cab and chassis. During periodic visual inspections, look for:

MAINTENANCE:

- · Damaged mounts and bushings
- · Damaged dust covers or bodies
- Bent or dented shocks
- Improper installation such as washers installed backwards
- Oil leakage shocks may have some normal oil misting around the seal area resulting from thermal expansion as the shock warms during operation. If a shock absorber is found to be actually leaking oil in streams, it should be re-placed. If damaged or worn, replace individual shocks — no need to replace shocks in pairs or sets.



For increased durability and reduced maintenance, Hendrickson trailer suspensions and lift axles feature a single TRI-FUNCTIONAL® bushing at each pivot connection. Optimal performance of your suspension depends on genuine Hendrickson bushings, featuring:

- · Specially formulated rubber compounds created to stand up to tough operating conditions
- Areas of solid rubber providing fore-aft resistance to help ensure proper alignment and suspension tracking
- Highly engineered rubber voids, shaped and positioned to provide a smooth ride and absorb damaging road forces





MAINTENANCE:

As a part of your routine maintenance, visually examine all trailer pivot connections by looking up at the bushing tube from under the trailer, specifically inspecting the voids and metal cores. If service is necessary, be sure to specify genuine Hendrickson TRI-FUNCTIONAL bushings to ensure optimal control of your horizontal, vertical and roll forces.

For additional information, download Hendrickson publications: Pivot Bushing Inspection Procedure (B106), Bushing Replacement Procedures (L427) and Bushing Tube Spacer Inspection/Replacement Procedure (L750) from www.hendrickson-intl.com.

There's only one way to ensure the suspension's original performance
— ask for Hendrickson genuine parts by name.

For more technical information, visit: www.hendrickson-intl.com/literature/pdfs_tech_tips.asp



OPERATION & MAINTENANCE - SUSPENSION TROUBLE SHOOTING

PROBLEM:

Air spring related problems.

Possible Cause and Remedy

Insufficient air pressure to suspension. Build vehicle air pressure in excess of 65 P.S.I. Malfunctioning air pressure protection valve. Test the valve.

Air leak or damaged line. Locate and repair.

Air spring punctured or leaking. Replace with proper air spring. Then check for proper clearance around air spring, 1 3/4" minimum. Also check shock absorbers.

Tire, tire rim or brake component-rubbing air spring. Check inside to inside tire dimension. There must be 1 3/4" minimum clearance around air spring. If not it may be necessary to reinstall suspension. Use tire rim back spacers to provide more clearance.

Air brake chamber rubbing air cell. Relocate chamber or rotate clamp ring for more clearance.

Over-extension of air spring. Suspension riding too high. Re-adjust height control valve(s) to attain proper vehicle ride height. Shock absorbers and/or connections broken. Replace. Wrong length shock absorbers. Replace. Mislocation of upper shock bracket. Relocate. Air spring improperly installed. Reinstall with proper Installation Instructions.

"Temporary Operation" If air loss occurs in the air suspension system and after attempts to repair have failed to correct the problem, it is rec-ommended that the Height Control Valve Linkage be disconnected and all air exhausted from the system. There is an internal rubber bumper built into the air spring, which makes it possible to operate the vehicle cautiously at a reduced speed to the nearest place of repair. CAUTION: DO NOT OVERLOAD AXLES.

Front pivot or axle bushings worn prematurely.

Alignment bushing(s) not welded or worn. (Front Pivot) Weld per installation instructions. If worn, replace and realign axles.

Front pivot bolt loose. Connection not properly tightened.

Excessive lateral axle walk. (3-1/4" is maximum) Axle con-nection Pivot. Bolts loose properly tightened. Axle adapter welds failed. Remove old welds and reweld. Front pivot and/or axle connection bushings worn - Replace with proper SRK.



OPERATION & MAINTENANCE - SUSPENSION TROUBLE SHOOTING

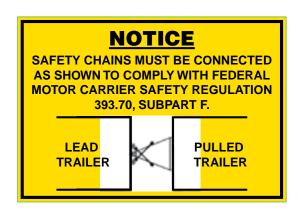
PROBLEM: Repeated shock absorber failures.	Possible Cause and Remedy Over-extending shock absorbers. Suspension set at improp-er ride height. Re-adjust height control valve(s). Suspension mounted at wrong ride height. Wrong length or improper re-placement shock absorber(s).Mislocation of upper shock bracket. Relocate. Refer to Installation Instructions.
Axle misaligned.	Alignment bushings not welded or out of alignment. Realign and weld to specifications. Pivot or Axle bushings worn. Replace with proper Service Re-pair Kit (SRK) and torque to proper specifications.
Axle off tracking.	Alignment bushing(s) not welded or worn. If worn, replace. If not welded properly, weld alignment bushing(s) after axle is aligned. Axle misaligned. Align axle by removing weld from alignment bushing, loosen pivot connection, shift axle, torque pivot nut Loose or worn bushings at pivot or axle connection. If loose, tighten connection. Then check axle alignment and realign if necessary, if worn replace with proper SRK. Worn bushing tube ends and/or face of washers worn at axle connections. Contact Hendrickson Service Department. Suspension not properly installed. Check suspension installation, correct where necessary. Frame twisted. Repair frame. Axle bent. Repair axle.

PINTLE HOOKS (DOUBLE CONFIGURATION)

MAINTENANCE:

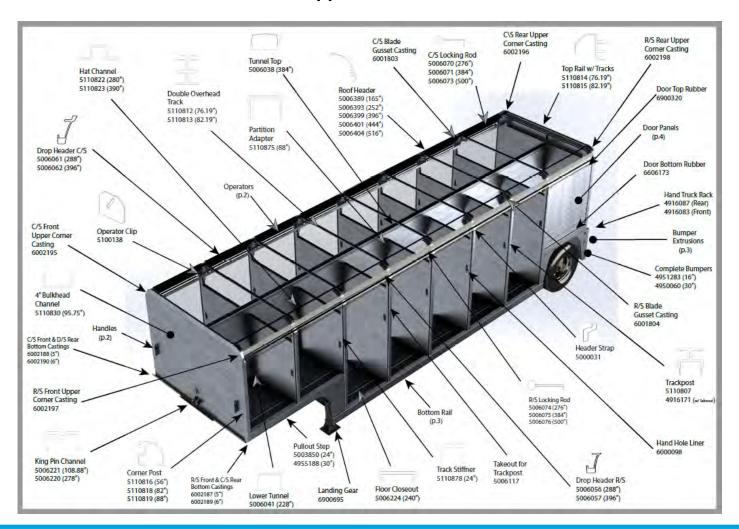
- Check the attachment of the hook and attachment framework for obvious cracks and abnormal wear.
- Check air fittings for leaks.
- Check pintle hook for signs of wear and the latch for positive latching.

WARNING
DO NOT OPERATE TRAILERS
IN COMBINATION WHEN
LEAD TRAILER IS EMPTY AND
SECOND TRAILER IS LOADED





Appendix 1 - Parts





Mickey Genuine Parts: The Choice For Quality

We offer a large inventory of stock parts for same-day shipping on all orders received by 2 PM Eastern Time, and all fabricated parts are shipped within one to three working days.

Mickey carries stock parts for all of its units, even other makes and models.

Josh Campbell, Parts Manager jcampbell@mickeybody.com

When ordering replacement parts be sure to order the corresponding Caution Sign and Information Tag where necessary.



Mickey Door Operators



6004136

Mickey 20" Operator (round end)

6700100

Mickey 30" Operator (flat end)

6011236

Mickey 37" Operator(flat end)

6105198

Mickey 49" Operator (flat end)

6007106

Mickey 69" Operator (Flat end)

* Operator size is measured from end to end.







6100965

Mickey R/S Key Locking Handle

6101761

Mickey C/S Key Locking Handle



6101763

Mickey R/S Pad Locking Handle

6101762

Mickey C/S Pad Locking Handle



Locking Handle Cover Bracket 4951551



Locking Handle Gasket 6001935



<u>Cover</u> 6003254



Mickey Bottom Rail

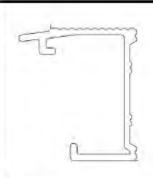


4" Bottom Rail

82.50" - 5110833

135" - 5110836

240" - 5110837



5" Bottom Rail

205" - 5110841

230" - 5110842



6" Bottom Rail

88.5" - 5110848

106.5" - 5110850

232" - 5110854

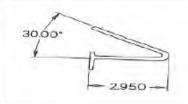
275.75" - 5110856

300" - 5110857

330" - 5110858



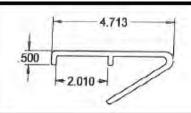
Mickey Bumper Extrusion



Trailer Bumper Bottom

86.63" - 5006218

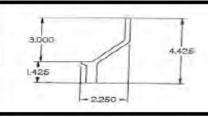
92.63" - 5006219



Bumper Rail - AB

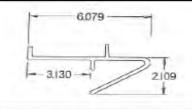
93.50" - 5006212

99.50" - 5006214



Bumper End Plate

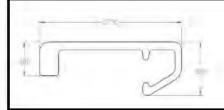
105" - 5006215



Trailer Bumper Top

95.13" - 5006216

101.13" - 5006217



Bumper Rail

99.50" - 5007119



Mickey Door Panels

Mickey 2.5"Bottom Handle Panel



40.875" - 5101101 52.875" - 5113881 70.875" - 5100576 79.875" -177" - 5006534

Mickey Intermediate Handle Panel



40.875" - 5100674 52.875" - 5100636 70.875" - 5006495 79.875" -177" - 5006500

Mickey 3" Top Panel



40.875" - 5100679 52.875" - 5100641 70.875" - 5100580 79.875" -177" - 5006572

Mickey 3" Standard Panel



40.875" - 5100678 52.875" - 5100640 70.875" - 5100579 79.875" -177" - 5006609

Mickey Door Panels continued next page



Mickey Door Panels



Mickey 5" Standard Panel

40.875" - 5100677 52.875" - 5100639 70.875" - 5100578 79.875" -177" - 5006646

Mickey 5" Insulated Panel



40.875" - 5006691 52.875" - 5006702

70.875" - 5006720

79.875" -

177" - 5006725

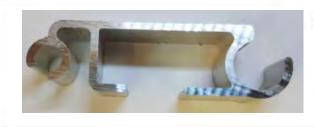


Mickey 3" Insulated Panel

40.875" - 5006651 52.875" - 5006662 70.875" - 5006680

79.875" –

177" - 5006685



Mickey 2" Insulated Panel

40.875" - 5006731

52.875" - 5006743

70.875" - 5006761

79.875" -

177" - 5006766



Mickey Hand Truck Rack Parts

Mickey Front Hand Truck Rack 4916083	
Spring Bolt Latch	18" Rubber Strip
6601735	6003131
Stop Casting 6004745	Right Casting 6101533
Swing Arm	Left Casting
6004746	6600530
Pad Lock 6101792	Bottom Tray 5100410
Bolt Kit	Side Channel
4956546	5006980



Mickey Door Parts & Accessories

Mickey Door Roller 1" - 6900020 1 ¼" - 6100293 2" - 6001112	#1250 Key Cylinder 6000779
Mickey Door Strap 12" Vinyl – 6110648 24" – 6110646 33" – 6110647 108" - 6110649	LiQui Fix 6009162
Track Post Protector 6000366	Document Holder 6001932
Bev Door Cable 6800230	7-WAY SOCKET BREAKER 6100153
Mickey 3 Sided Track Liner 6104737	<u>Crank Handle</u> 6004093
Cable Retainer Assembly 4955416	Mickey Safety Hand Grip 6000098



Other Mickey Parts

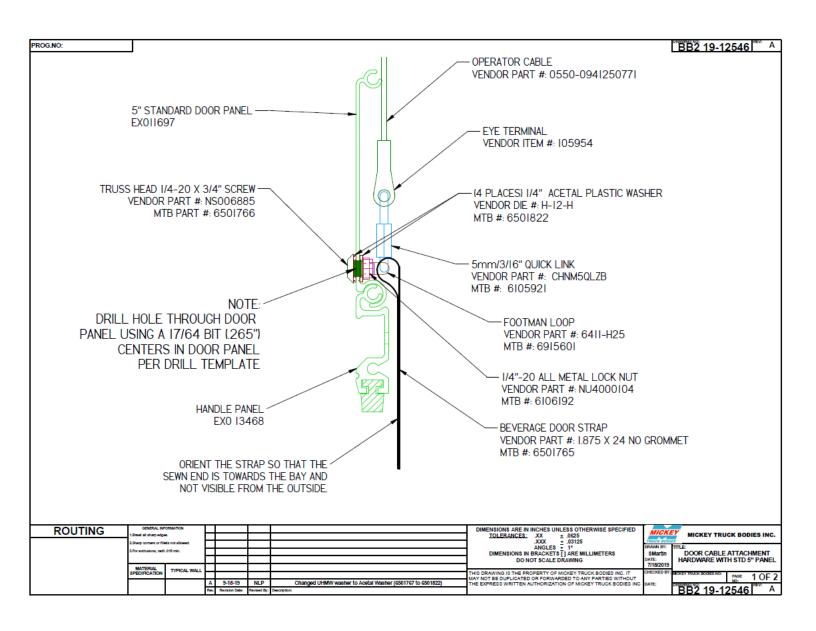
	Step Bar Clip 5005057		OVAL AMBER TURN/MARKER 6601699	Bee	<u>Taillight Converter</u> 6003313
	Wheelguard bracket 5110042		<u>4" Round LED STT</u> 6601696	• •	4 Hole Dock Bumper 6900770
0	Lynch Ring 6103148		4" ROUND LED Back Up/Stop Turn Light 6107850	1	24" Dock Bumper 6009008
	Bolt On Step Pin 5002710	0	Amber ¾ LED Marker Light 6600089		12" Dock Bumper 6004996
-	Mickey Wheelguard Step 59" – 5002680 56" – 5103452	0	Red ¾ LED Marker Light 6600540	TRUCK BODIES	12" x 24" Mud Flap 6100743

The Mickey Parts Shop offers a large inventory of stock parts for same-day shipping on all orders received by 2PM EST, and all fabricated parts are shipped within one to three working days. The inventory covers all Mickey products and many competitive makes and models, and includes lift gates, structural parts, lighting and more. A complete list of available stock and fabricated parts, as well as quality used equipment, is available at The Mickey Parts Shop eCommerce web site, designed for easy on-line shopping, ordering and delivery options. Visit www.mickeyparts.com.

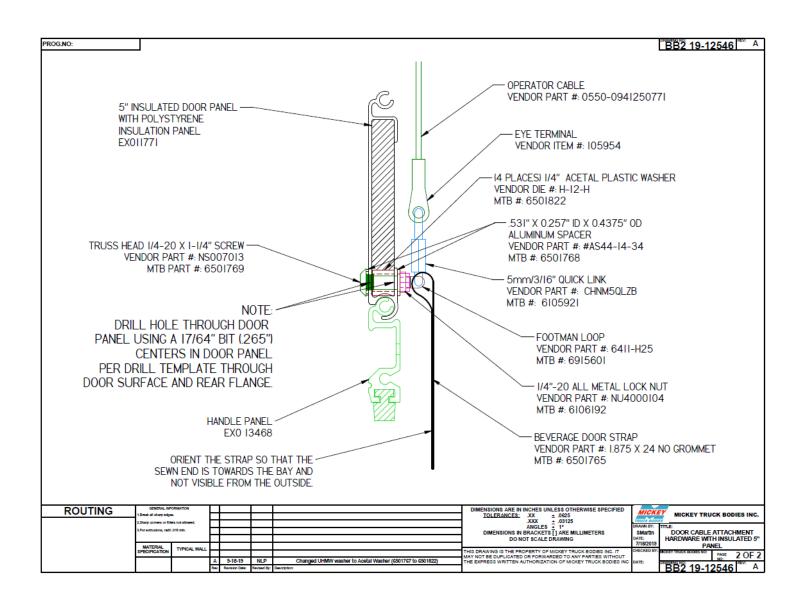
All parts are also available through Mickey's main manufacturing facility in High Point, NC and also through its 4 full-service Reconditioning/Service Centers.

When ordering replacement parts be sure to order the corresponding Caution Sign and Information Tag where necessary.











Twelve (12) Year Exclusive Limited Warranty For Side-Loading Bodies & Trailers

Mickey Truck Bodies Inc. ("Mickey") warrants that each side-loading style truck body, each truck chassis alteration incident to construction and installation of a side-loading style truck body, and side-loading style trailer (hereinafter collectively referred to as a "Side-Loading Body") shall be free from defects in design, workmanship and materials, when used in normal commercial service and when properly maintained in accordance with Mickey standards, for a period of twelve (12) years from the date of delivery of the Side-Loading Body, subject to the following conditions, restrictions and limitations:

Mickey hereby warrants all paint, finishes, decals, pre-painted sheets, flooring, electrical components, lights, wiring, doors, door locking devices, plastic components, rubber parts, and alteration of the drive shaft of any truck incident to the construction and installation of a Side-Loading Body, for a period of only one (1) year following delivery of the Side-Loading Body, subject to the conditions, restrictions and limitations contained herein.

This Exclusive Limited Warranty shall not apply to: (1) defects in the design, workmanship or materials of the vehicle chassis except that, in the event and solely to the extent that Mickey has in any way modified or altered the vehicle chassis in constructing and installing the Side-Loading Body, this limitation shall not apply with respect to any such modification or alteration; (2) defects arising out of deterioration of any aspect of the Side-Loading Body due to normal wear and tear and exposure to the elements; (3) defects in the design, workmanship and materials of products separately manufactured and not designed and constructed by Mickey, but which are merely assembled or installed by Mickey on the Side-Loading Body, including, but not limited to, component parts and accessories such as tires, brakes, axles, springs, wheels, landing gear, suspension systems, running gear, bay liner material, and other accessories required by the purchaser; and (4) any tractor supplied by Mickey at the purchaser's request in connection with the purchase of a tractor/trailer style Side-Loading Body. To the extent a manufacturer or supplier of the tractor, vehicle chassis and other component pans assembled or installed by Mickey on the Side-Loading Body has provided warranties to Mickey, Mickey agrees to assign said warranties to the original purchaser of the Side-Loading Body. In no event shall Mickey be deemed to have joined in the warranty assigned or, by such assignment, to have made any separate warranty apart from that which is contained in this Exclusive Limited Warranty, and Mickey does not warrant that the tractor, vehicle chassis or any such component part meets the conditions of any assigned manufacturers' or suppliers' warranties.

This Exclusive Limited Warranty shall be void with respect to any particular Side-Loading Body if (a) the total weight of the Side-Loading Body and its cargo at any time exceeds the Gross Vehicle Weight Rating ("GVWR") established by the chassis manufacturer and specified on the vehicle identification plate affixed to the vehicle by the chassis manufacturer prior to delivery; (b) the load weight of any axle on the Side-Loading Body al any time exceeds the Gross Axle Weight Rating ("GAWR") established by the chassis manufacturer and specified on the vehicle identification plate affixed to the vehicle by the chassis manufacturer; (c) the Side-Loading Body is at any time damaged in a collision or other accident, damaged as a result of abuse, misuse, or neglect in any manner (including use of loading equipment), or unlawful operation of the Side-Loading Body or vehicle on which it was installed; (d) the Side-Loading Body is damaged by corrosive, hazardous or inherently unsafe or dangerous materials or chemicals; (e)



the Side-Loading Body is not maintained in accordance with Mickey's published maintenance schedule; or (t) the Side-Loading Body is repaired, altered or modified in any respect by other than a Mickey-authorized service center or service technician unless such repairs, alterations and modifications are specifically authorized, in writing, by Mickey engineering or service personnel. Under no circumstances are Mickey sales personnel authorized to approve or authorize repairs, alterations or modifications to a Side-Loading Body.

This Exclusive Limited Warranty shall be void with respect to any particular defect on any particular Side-Loading Body unless Mickey shall be informed, in writing, of the existence of the claimed defect within the shorter of (1) thirty days after the discovery of the defect or (2) such shorter time that is necessary to effect repair or replacement of the defect in order to avoid aggravation or worsening of the existing defect or the creation of additional damage. This Exclusive Limited Warranty shall not apply to (1) any defect which was caused or created by a prior existing known defect or (2) any aggravation or worsening of an existing known defect, which could have been avoided by timely and reasonable attention and repair or replacement of such existing defect.

THIS WARRANTY IS MADE BY MICKEY SOLELY TO THE ORIGINAL PURCHASER OF THE SIDE-LOADING BODY AND IS EXPRESSLY GIVEN IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED. MICKEY EXPRESSLY DISCLAIMS AND MAKES NO IMPLIED WARRANTY OF MERCHANTABILITY AND NO IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

The sole and exclusive remedy for any defect covered by this warranty shall be limited to the repair or replacement of such Side-Loading Body, or warranted component thereof, at Mickey's option; provided that, Mickey shall not be liable, in repair or replacement of a Side-Loading Body, for an amount greater than the Prorata Value of the Side-Loading Body. The "Prorata Value" shall be calculated by multiplying the sale price of the Side-Loading Body by a fraction, the numerator of which is the remaining term of the warranty applicable to the defect, as of the date of notification of the defect to Mickey, and the denominator of which is the full term of said warranty.

MICKEY SHALL NOT BE RESPONSIBLE OR OTHERWISE HELD LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES RESULTING FROM ANY CLAIM RELATED TO A SIDE-LOADING BODY AND DEFECTS COVERED BY THIS EXCLUSIVE LIMITED WARRANTY, INCLUDING, BUT NOT LIMITED TO, CARGO LOSS, LOSS OF USE, PROPERTY DAMAGE, PERSONAL BODILY INJURY (INCLUDING DEATH) OR OTHER COMMERCIAL OR ECONOMICAL USE.

This Exclusive Limited Warranty provides the sole and exclusive warranty to the exclusion of all oral statements or other writings made by Mickey or its agents. No other warranties or affirmations made outside this written warranty shall be effective. This Exclusive Limited Warranty is not transferable by the original purchaser.

Buyer shall contact the "Customer Service department" of Mickey Truck Bodies, Inc., Post Office Box 2044, High Point, North Carolina 27261, Telephone (336) 882-6806, for authorization for correction of all deficiencies covered by this warranty.



Warranty Procedure

All Mickey bodies/trailers come with an exclusive limited warranty. If an issue arises that requires a warranty claim for your Mickey body/trailer we will make every effort to ensure that your experience with us is as pleasant as possible. Our customers are very important to us. By providing the information outlined below our customer service personnel will be able to expedite the claims process.

- 1. Customer Name.
- 2. Primary contact name and phone number.
- 3. Body/trailer manufacturing serial number
 - a. Beverage body/trailer -Under the front roadside locking handle. Example: 1234/08.
 - b. Dry freight/refrigerated body-Front of body, roadside, on or near the lower rail. Example: 1234V02.
 - c. Emergency body -Inside the roadside no. I compartment against the front wall. Example: 1234E02.
- 4. A general description of the problem. Photos if requested.

Once the customer service representative has all the information and the unit qualifies for warranty an approval number will be issued for the repair. Example: BCDEEA.

If the problem does not qualify for warranty the customer will be given a tracking code that can used to reference the complaint in the future. Example: 00001899

All invoices must have an approval number before it will be paid.

If it is determined that the issue does not qualify for warranty repair an approval number will not be issued.

Customer service representatives may be reached by one of the following methods:

- Phone: 1-800-334-9061 extension 218
- Email: customerservice@mickeybody.com
- FAX: 1-336-882-7704

The above procedure must be followed in order to process your claim. Failure to follow this procedure may disqualify you for financial consideration.

Sincerely,

Customer Service Mickey Truck Bodies, Inc.



NOTES



DESIGNED TO WORK. BUILT TO LAST.



Mickey Truck Bodies Inc. 1305 Trinity Ave., High Point, NC 27260

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